Contact

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Top Skills

Educational Innovation
Educational Leadership
Evidence-Based Decision Making

Languages

French (Elementary)
German (Professional Working)
Luganda (Full Professional)

Certifications

Cisco IT Essentials
Advanced broadband mapping
Enablers of an Open, Globally Connected, Secure and Trustworthy Internet
Personal Data In The Context Of Mobile Networks
Strategic foresight 101

Honors-Awards

Canon Selphy Street Photographer
Cyberoam Certified Sales Champion
Certificate of Merit
Canon Selphy Street Photography

Publications

Artificial Intelligence (AI) for Enhancing Multilingualism in the African Internet Space: An ICANN initiative

Mutegeki Cliff Agaba

Digital Transformation Consultant | Digital Public Infrastructure, Critical Internet Infrastructure & Governance
Uganda

Summary

Mutegeki Cliff Agaba is a digital transformation specialist with a strong foundation in digital adoption consulting and a growing footprint in the design and governance of Digital Public Infrastructure (DPI) and Critical Internet Infrastructure. With a passion for inclusive technology, Cliff has helped organizations and communities leverage digital tools to improve efficiency, service delivery, and civic engagement.

His work has evolved to focus on the foundational systems that enable equitable access to the internet and public services — including identity, payments, connectivity, and domain infrastructure. Cliff is actively engaged in Internet governance processes, advocating for open, secure, and multilingual digital ecosystems in Africa. He has contributed to initiatives advancing Universal Acceptance, youth participation in policy-making, and digital equity for marginalized communities.

Cliff brings a multistakeholder lens to every project he leads or supports, working across sectors to bridge the gap between technology and development outcomes. He is also a speaker, strategist, and fellowship alumnus passionate about building a digital future that works for everyone.

Experience

Internet Society
Alumni Advocacy Consultant
September 2025 - Present (11 months)

Selected as an Alumni Working Group Lead to support the Internet Society's WSIS+20 advocacy efforts by leading Team B: Community Explainers—one of three expert teams tasked with producing advocacy-ready content for the global Internet governance community.

In this role, I lead a diverse, volunteer-driven team to co-create plain-language explainers on the multistakeholder model, translating complex Internet governance concepts into accessible resources for civil society, community leaders, educators, and Internet users globally.

Key responsibilities and contributions include:

1. Leading end-to-end project management for team deliverables, timelines, and outputs
2. Recruiting and coordinating contributors from both the Internet Society community and my professional networks
3. Facilitating collaboration across civil society, technical, and policy backgrounds
4. Resolving team challenges and ensuring inclusive, constructive participation
5. Producing community-facing outputs, including one-page explainers, talking points, and inputs for visual and translated materials
6. Working closely with Internet Society staff through bi-weekly progress and coordination sessions

This role strengthens my ongoing work in digital inclusion, Internet governance, and multistakeholder cooperation, while contributing practical advocacy tools that support an open, inclusive, and globally connected Internet.

Uganda DNS Forum

Convener

January 2024 - Present (2 years 7 months)

Uganda

As the organizer of the Uganda DNS Forum, I lead conversations and initiatives that strengthen Uganda’s Internet infrastructure, with a strong focus on peering and interconnection. This role has allowed me to bring together voices from the tech community, government, academia, and civil society to explore practical solutions for improving local Internet exchange points (IXPs) and fostering collaboration among network operators.

I guide sessions that unpack the technical, economic, and policy dimensions of peering, helping stakeholders understand how localized traffic exchange reduces costs, boosts resilience, and improves the quality of Internet access. A key part of this work is advocating for the establishment of more IXPs,

particularly in underserved regions, to expand access and create a more inclusive digital ecosystem across Uganda.

Beyond the national scope, I engage with regional and international experts to ensure Uganda's efforts align with global best practices, strengthening its role in the broader East African Internet landscape. Through the DNS Forum, I contribute to shaping policies and collaborations that not only advance connectivity in Uganda but also highlight the critical role of local infrastructure in bridging the digital divide.

ICANN

7 years 1 month

Member - Consolidated Policy Working Group (ICANN)

March 2022 - Present (4 years 5 months)

Kampala, Central Region, Uganda

I am a member of the Consolidated Working Group (CWG) at ICANN, where I collaborate with diverse stakeholders to address key policy, operational, and governance issues affecting the global Internet community. In this role, I contribute to consolidating input, reviewing proposals, and developing recommendations that reflect a wide range of perspectives. The group emphasizes transparency, inclusivity, and consensus-building, supporting ICANN's mission to maintain a stable, secure, and resilient Internet while balancing the interests of all stakeholders.

Member - Universal Acceptance Steering Group

July 2019 - September 2025 (6 years 3 months)

Small Team for ALAC Procedure for Filing Comments and Objections in the Next Round

September 2024 - November 2024 (3 months)

I contributed to the development and refinement of procedures for filing community comments and objections in the next round of gTLD applications, helping to ensure that the objection process is clear and effective. In collaboration with ALAC members and Regional At-Large Organizations (RALOs), I worked to represent diverse end-user interests and perspectives throughout the evaluation process. I also reviewed policy documents and evaluated gTLD applications to identify potential risks or concerns that could impact end-users, providing informed input to guide decision-making. Through this work, I advocated for a transparent, inclusive, and efficient framework for handling objections, aligning with ICANN's mission to maintain a secure, stable, and resilient domain name system.

Maendeleo Foundation

Program Manager

June 2023 - Present (3 years 2 months)

Kampala, Uganda

As a Programs Manager in my consultancy role at Maendeleo Foundation, I am responsible for a wide array of critical tasks that ensure the success of various organizational programs. My primary duties include planning and developing new programs that align with the foundation's goals, conducting needs assessments to identify objectives, and devising detailed strategies encompassing timelines, budgets, and resource allocation. I oversee the implementation of these programs, coordinating closely with team members, partners, and beneficiaries to ensure smooth execution and compliance with both organizational policies and regulatory requirements.

Additionally, I play a key role in monitoring and evaluating program effectiveness by establishing performance metrics, conducting regular assessments, and making necessary adjustments to enhance outcomes. Budget management is another crucial aspect of my role, where I prepare and monitor program budgets, ensure expenditures remain within limits, and seek additional funding when necessary. Leading and managing program staff and volunteers, providing training and support, and fostering a collaborative work environment are also essential responsibilities.

Effective communication with stakeholders is vital, as I serve as the primary point of contact for program-related inquiries, building and maintaining relationships, and keeping all parties informed about program progress and outcomes. I prepare detailed reports, ensure proper documentation, and present findings and recommendations to senior management and other stakeholders. Moreover, I address challenges and obstacles, make informed decisions to keep programs on track, and utilize data and feedback for continuous improvement. Ensuring compliance with legal, ethical, and organizational standards and implementing safeguards to mitigate risks are also key components of my role, ultimately ensuring the integrity and success of the foundation's programs.

NGO Mondo

Digital Competencies Trainer

November 2021 - Present (4 years 9 months)

Uganda

Mondo's Digital Competencies Training (DCT) is about digital literacy and computer skills, but it's also about using digital devices and the Internet proactively as a tool to engage with society on a professional, educational and personal level.

While also encompassing the basics of device usage, the program puts a special emphasis on safety and problem-solving. To further the impact, smartphones are central to the program – as the participants are most likely to own a smartphone as their first digital device, the training provides them with relevant and easily applicable everyday skills.

Internet Society Education SIG

Program Manager

August 2024 - September 2025 (1 year 2 months)

Africa

When I became Project Manager at the Internet Society's Education Special Interest Group (EduSIG), I stepped into a role where access to digital education could truly change lives. I believe everyone deserves the opportunity to learn, grow, and participate fully in the digital age, and every project I lead is about more than strategy—it's about creating possibilities.

From shaping ideas to implementing strategies, I ensure projects are rooted in inclusion and impact. Working with diverse teams, EduSIG members, global partners, and sponsors has taught me the value of collaboration and the importance of bringing different voices together to design initiatives that resonate across cultures.

Beyond budgets and planning, I advocate for digital inclusion in policy spaces, engaging with educators, institutions, and policymakers to push for equity and opportunity. Each partnership we build moves us closer to making digital education a right rather than a privilege.

Measuring impact is one of the most rewarding parts of my role. By tracking progress and gathering feedback, I've seen small initiatives grow into programs that transform communities. These results are more than reports—they are stories of lives touched and futures reshaped.

Sustaining this work requires resources, so I focus on securing support through grants and partnerships that enable EduSIG to scale and remain resilient. At the heart of it all, I am an advocate for digital literacy and equitable

access, carrying forward the conviction that closing the digital divide is essential for a fair digital future.

International Telecommunication Union

Project Manager - Broadband Mapping (Mpungu SubCounty, Kanungu)
November 2024 - January 2025 (3 months)
Kanungu, Western Region, Uganda

Mapping Mobile Internet Coverage in Rural/Remote Areas [Government of Uganda-SSCAF-ITU Project]

Internet Society

ISOC Mid Career Fellow
May 2024 - December 2024 (8 months)

As an ISOC Mid-Career Fellow, I had the privilege of joining an advanced professional program that sharpened my leadership skills and deepened my understanding of critical Internet issues. This experience was not only about learning but also about actively contributing to the global conversation on digital inclusion, governance, and cybersecurity.

Working alongside a diverse network of professionals and stakeholders, I collaborated on solutions to pressing challenges facing the Internet today. I conducted in-depth research and analysis on policies and emerging technologies, with my fellowship case study focused on Digital Equity for the Marginalised. This work allowed me to explore how inclusive approaches can empower underserved communities and bridge existing digital divides.

The fellowship also immersed me in high-level discussions and workshops designed to promote global accessibility and best practices in digital literacy. I leveraged platforms such as the Uganda Internet Governance Forum, the Uganda Youth IGF, and the East African IGF to extend these conversations regionally, ensuring local voices were part of the global narrative.

Beyond dialogue, I took on projects aimed at designing and implementing inclusive digital solutions, particularly tailored to underrepresented communities across Africa. These initiatives provided a pathway to transform policy into practice, ensuring that digital transformation serves all.

One of the most impactful aspects of the fellowship was developing and presenting policy recommendations to decision-makers within the Internet ecosystem. By connecting research, advocacy, and action, I was able to

contribute to shaping strategies that push for a more open, inclusive, and equitable Internet.

Internet Society Uganda Chapter
6 years 5 months

Advisor
April 2022 - December 2023 (1 year 9 months)
Kampala, Uganda

Vice President
September 2020 - July 2022 (1 year 11 months)
Uganda

In my role as the vice president, I served as a Vice Principal officer and was responsible for leading the Organisation and managing its activities in accordance with the policies and procedures of the Internet Society and these articles. I also worked with other officers to develop long-range plans and to set priorities for the Organisation. In addition, i worked with members and officers to develop an annual operating plan, which includes an annual budget, Plan, and schedule, and preside over the Organisation's business meetings.

Secretary For Special Interest Groups
August 2017 - September 2020 (3 years 2 months)
Kampala, Uganda

Chapter Advisory Representative - Uganda
August 2017 - September 2019 (2 years 2 months)

I serve as ChAC Representative for Uganda. The Chapters Advisory Council (ChAC) brings together representatives from Internet Society chapters around the world. ChAC is the voice of the chapters to the Internet Society President & CEO and Board of Trustees. Its primary purpose to bring locally informed advice and recommendations to and from the Board on issues that concern the chapters and their members, and may relate to processes, strategies and operations of the Internet Society.

Finn Church Aid
Digital Adoption Consultant
April 2023 - June 2023 (3 months)
Kampala, Uganda

As a Digital Adoption Consultant for the DRDIP project, I focused on equipping data collectors with the skills to capture high-quality photographic and video content that strengthened reporting and storytelling. The goal was simple

but powerful: to ensure project monitoring and evaluation reflected not just statistics, but the real stories and lived experiences of refugee-hosting communities.

I delivered hands-on training in photography and videography, guiding field staff on how to capture visuals that accurately represented the project's goals, infrastructure, and community impact. Beyond technical skills like camera settings, framing, and lighting, I emphasized the art of storytelling—helping participants use images and video to highlight both the successes and challenges faced in these communities.

A key part of the training was centered on ethics. I underscored the importance of consent, respectful representation, and truthful depiction, ensuring that content created in vulnerable contexts upheld dignity and integrity. This approach not only safeguarded communities but also built trust in how project outcomes were shared.

To support long-term capacity, I also introduced participants to post-production basics, from editing visuals to preparing content for professional reports and presentations. This ensured that the visuals produced were not only impactful in the field but also polished and ready for stakeholder engagement.

Through this work, data collectors gained the ability to create content that was accurate, ethical, and compelling—ultimately enriching DRDIP's reporting and advocacy efforts while giving a stronger voice to the communities at the heart of the project.

Education

Uganda Technology And Management University

Bachelor's degree, Project Planning and Management · (August 2025 - September 2028)

Tallinn University

Educational Innovation and Leadership, Microdegree · (January 2025 - June 2025)

International Telecomunications Union Academy

The Role of Mobile in Humanitarian Action · (March 2022 - March 2022)

Cyberoam

Cyberoam Sales Certification, Sales and Marketing · (2013 - 2013)

Cisco Networking Academy

Certificate, IT Essentials: PC Hardware and Software · (2011 - 2012)